2015

CHU SCA (Vic) Principals Retreat

Strategies for Success

Thursday 22 – Sunday 25 October 2015

Hamilton Island, Queensland

// Program
The CHU SCA (Vic) Principals Retreat is a four day event, with two days dedicated to discussions to support the development of your business practices, and offers additional, invaluable networking opportunities amongst your peers. Peers include those whose businesses vary in size, structure and service offerings, as well as their, and yours, very own and differing, yet instrumental, personal work and life experiences.

This year the targeted deliveries include developing your Strategic Awareness, Planning, and enabling your Recognition of Risk as Strategic Advantage. The sessions will be lead by professional facilitators Rob Nagy and Jodie Willmer of Conscious Governance, and will include a keynote presentation by Jodie Willmer, about how you can apply Strategic Awareness as a way of Thinking.

Sessions will also include guest speakers to share with you industry news, views and visions. All geared towards stimulating the conversation and enabling innovative thinking.

For the second year running, this not to be missed event is set amongst the serene surroundings of Hamilton Island. It’s a great chance to get away to allow clear thinking and allow us to capture the thoughts/ideas of the collective, putting each of us in a position to achieve outcomes that we wouldn’t be able to achieve on our own as individuals.

Part of making better business decisions is making time to think. It’s something that few of us are able to do; particularly with the pressures of working ‘in’ the business. This industry event offers you the chance to make the time and to remove yourself from competing distractions to work ‘on’ your business.

SCA (Vic) also recognises that your feedback matters, and that your input into your industry organisation, its direction, strategy and performance is an integral part of our success. Your participation in the Principals Retreat also provides us the perfect opportunity to evaluate our service offerings and enables SCA (Vic) to create future events and activities to support your current needs.

Register to attend and witness the benefits.

2. About the Principals Retreat
3. Registration
4. About SCA (Vic)
5. Welcome – SCA (Vic) General Manager
6. A Vision for the Future – A word from our Platinum Sponsor
8. Program Outline 22 October 2015
9. Program Outline 23 October 2015
10. Program Outline 24 October 2015
12. About Your Facilitators
13. General Information
14. Thanks to SCA (Vic) 2015/2016 Sponsors
Registration is open exclusively to Members of SCA (Vic) who are the senior personnel and decision makers in the OC Management business. ie Principals, General Manager, Chief Executive Officer, Director.

Attendance is not open to non-members and non-sponsor Associate Supplier Members.

Attendance is limited to one member from each Sponsor firm.

Delegates may be requested to step out of discussions where a conflict of interest arises.

Registration is just $1,099.00 per person (inc. GST)

Price includes Thursday welcome event, Friday & Saturday arrival tea & coffee, morning & afternoon teas & lunch, as well as Friday and Saturday dinner.

Price excludes delegates meals outside of those nominated above, flights, accommodation and additional Thursday networking activity - should you choose to participate.

Additional guests are welcome to all networking events and/or to participate in the additional activities SCA (Vic) has co-ordinated specifically for partners/guests.

Additional fees apply. Refer Registration Form for pricing and to nominate attendance at selected events/activities for partners/guests. Refer to ‘General Information’ for further advice.

Print, complete and return to SCA (Vic) the Registration Form (attached to this program and/or available on the SCA (Vic) website. CHU SCA (Vic) 2015 Principals Retreat Registration Form

Cancellations Written cancellations received by fax, email or post before 11th September 2015 will be accepted and registration fees less a 15% administration fee will be refunded. Regrettably, no refunds can be given after this date; however, substitute eligible delegates are most welcome with written notification. Refunds will be processed and forwarded after the event. Confirmed registrants who do not attend, or who cancel on or after 11th September, 2015, are responsible for the entire registration fee.

Places limited. Please register now to avoid disappointment.
Registrations close 11 September 2015, or sooner if places fill first.

Flights & Accommodation must be booked separately.

Reef View Hotel and Palm Bungalows are the preferred accommodation venues for the Principals Retreat and offer SCA (Vic) Members discounted prices. But be quick time is limited. Rooms are reserved for SCA (Vic) delegates until 10th August 2015, or prior to this date if booked out sooner.

Avoid disappointment, book now.

Complete the Accommodation Booking Form and book direct with venue.

You can access this form via the dedicated page on the SCA (Vic) website. www.vic.stratacommunity.org.au (Education/2015 Principals Retreat)
Congratulations on your business decision to be a Member of SCA (Vic), the pre-eminent professional association for the Victorian owners corporations industry since 1990. We aim for our relationship with Members to be a rewarding one, in which SCA (Vic) supports you as the go to body for all things strata.

**Knowledgeable  Credible  Reliable**

Supporting more than 80% of all owners corporation management firms it is the only organisation solely focussed upon representing this increasingly significant industry, and reaches and represents 530 owners corporation professionals who manage approximately 375,000 lots. Thank you for choosing to be a part.

All SCA (Vic) activities strive to support you and develop the professionalism of the industry. Our ongoing activities include to:

- Keep up, and keep you up to date, with industry legislation and relevant information
- Set standards to uphold the reputation of the profession
- Assist you address the challenges you face
- Facilitate knowledge and information sharing, & collaboration
- Represent your profession to government and authorities to influence policy, legislation and regulation
- Provide representation and education to the public

**Education  Professionalism  Advocacy**

SCA (Vic) is a Corporate member of Strata Community Australia, which represents practitioners throughout Australia. Strata Community Australia has formal links with the Community Associations Institute of the USA.

**Our Mission**
To continue to be the pre-eminent Victorian professional industry association providing improved standards and education.

To provide:
- Representation
- Promotion
- Establishment of professional practice guidelines and ethical standards
- Professional development

**Strata Community Australia (Vic)**
Suite 106, 134-136 Cambridge Street, Collingwood, Vic, 3066

**About SCA (Vic)**

e info.vic@stratacommunity.org.au

t 03 9416 4688

www.vic.stratacommunity.org.au
It’s with not too distant memories and great anticipation that we welcome you back in 2015, to our CHU SCA (Vic) Principals Retreat.

We’re maintaining the same retreat style, at the same location as a structured decision to allow us to continue our journey, which according to Bernadette Schwerdt (Facilitator at our 2014 inaugural event), was the ‘journey we had to have’, based on the Group Theory of Bruce Tuckman, 1965:

Forming Storming Norming Performing which lead to the Mourning & Adjourning

Although, our intent certainly isn’t to revisit the past, nor pick up discussions from exactly where we left off. This year our Retreat strives to Advance Your Business Practices.

You will be given the space and time to focus on your needs and desires to move your business forward. Explore further and develop structures ready to implement upon your return to the office.

You will be part of discussions lead by professional facilitators, to ensure outcomes are reached and you are enabled to value add to your own personal development. Learn the art of thinking strategically, a valuable skill in any decision making process!

There are current plans underfoot addressing issues raised from last years’ event, which many of you may already be aware of and have taken advantage of.

- SCA (Vic) Priorities for 2015 were established in line with the focussed discussions of our 2014 Retreat. We heard where your concerns were and are working diligently and continually behind the scenes to enhance our service offerings; lobbying and advocacy for the professionalism of the sector, education of those owning and living in OCs, to name just a couple. You can keep up to date with all that’s happening via our regular e-Newsletters and updates at each SCA (Vic) event.

- Principal Members were extended the opportunity to meet over a local lunch, voice their opinions and/or raise questions to address industry threats and recognise opportunities.

- A full day Masterclass was also delivered to support the development of your Business Vision/Missions and processes to encourage you and your staff to live and breathe your own unique culture.

Now on the back of the successful outcomes of the 2014 CHU SCA (Vic) Principals Retreat, the objective for this year’s event, is to remain the same. Being to provide the perfect opportunity, and setting to

- discuss what’s trending in your industry
- develop strategies to increase your value to your staff and clients
- expand your competitive advantage, and
- grow your revenue.

So you certainly didn’t have to attend last year to join in the conversation and gain the benefits this time around. It’s all accessible via your active participation in this year’s discussions.

After all, we all have our own stories to tell. So we’d love to hear your valuable insights and enable you to share in the experience of others in line with professionally facilitated and targeted discussions.

We look forward to seeing you there,

Rob Beck, General Manager
CHU is proud to continue our support for the second SCA (Vic) Principals Retreat at Hamilton Island.

For those who attended last year, it was a good first event, but we are always looking at ways to improve.

It is testament to the strength of engagement and commitment to continue to evolve the sector, your individual businesses and your focus on personal development, that the event is again so well supported.

There is little doubt that the strata sector is a dynamic sector, and this has again been emphasised in the last twelve months by:
1. Continued underlying growth in development of Strata Titled property
2. Increased number of registered Owners Corporation Managers with Consumer Affairs Victoria
3. Increased competition within the suppliers sector
4. Regulatory reviews across a number of States
5. The evolving SCA and the different needs of Victorian members
6. Industry specific skills shortage
7. Increased consumer demands

Looking forward, we envision

An expanding and welcomed scope for recognition of the strata profession and industry.

To be brought about by the projection of approximately one in seven or 3.2 million people living in attached properties such as flats, units, apartments and townhouses, according to SCA 2014 research. This number is expected to increase by one million over the next 11 years reflecting Australia’s population growth, urbanisation and an increasing preference for higher density living. These numbers will undoubtedly see more Regulatory and Political oversight, as well as interest in the sector.

A new focus on the importance of strata specialist knowledge.

The size and scale of developments will continue to grow as land becomes more expensive and developers need to increase the density of developments to maximise return on their investment. The evolution in the way schemes are developed to include mixed use of commercial, retail and residential all within the one development will continue, leading to additional complexity and exposure of issues and solutions.

Opportunities will arise for strata companies to clearly show their differential value proposition.

This will arise from the proliferation of new entrants in recent years, reflecting the great opportunity that strata is. As with most businesses where this happens so quickly, we will see some fail, some consolidate, and some survive. The reality is that the competitive landscape has irreversibly changed; giving companies the opportunity to deliver services that allow them to ‘stand out from the herd’.

Demand and new expectations for specialist staff.

With strata being a specialist sector, experienced staff are always in high demand. As the overall sector grows, companies need to recruit, train and offer career development for their staff. Failure to do so will have significant negative impacts on a business.
Opening for improved technology and automation.

Technology and automation has probably seen a gap across the sector. There appears not to have been the same level of investment in strata as we have seen across the broader services landscape in recent years. This has impacted customer experience and operating efficiency, and restricts growth.

Prospect for new partnerships.

In a niche sector such as strata insurance, you need to identify partners that work with the industry to grow, develop and advance it.

We see there will be an increasing demand for innovative insurance solutions in the strata space as strata development becomes more complex and owners corporations take on full responsibility to look after their communities; delving further into their perceived role as the fourth layer of government; Federal, State, Local and now Community - These are complex dynamics requiring sophisticated risk solutions from industry specialists.

We also see that it’s up to us, as Members of SCA, the strata industry’s peak body, to create the opportunities, strengthen our resources, and lead the way to a healthy future! So we encourage you to be a part and share in discussions to build and drive the momentum.

It’s ultimately up to you what you choose to share and contribute, to get the maximum benefit out of the Retreat for our industry and for you as individuals.

We look forward to seeing you all in Hamilton Island.

Kind regards,

Alan Ferre
State Manager VIC/TAS
Rendezvous at Hamilton Island
Your chance to relax, unwind and let go of your routine daily stresses. Get yourself into the right frame of mind to comfortably let go of old habits that are no longer serving you, and open your mind and eyes to recognise new possibilities that await you.

Once at the Island, congratulate yourself on your decisive action to make the time to concentrate on your business and dedicate yourself to the journey. Allow yourself the freedom to make the most of this interactive and thought provoking event.

Let the sunshine, the tranquility as well as the distance, enhance your visionary senses and don’t waste time! Enjoy the wonderful array of networking opportunities that await you and start to build and strengthen invaluable connections.

Optional Recreational Networking Opportunity
2 in 1 Snorkelling and Visit to Whitehaven Beach
Time/Venue: Meet at Dock 1.00pm for 1.30pm Departure. Return by 4.30pm
Cost: $90pp (cost is additional to registration price)

Welcome Networking Opportunity
This is your first formal chance to introduce yourself to fellow delegates in a more structured environment. See whose here, and share stories of past experiences; no doubt many of these professionals are facing similar challenges to you and your business. There is certainly more to learn from each other than we can squeeze into two days. Let it be the start of developing networks that you can each continue to strengthen back home.

Dine in style at the Hamilton Island Yacht Club
Venue: Ketch & Cutter Room; with drinks and canapés on the deck
Time: 6:30pm
Dress Code: Neat Casual (no denim please)
<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:15am arrival</td>
<td>Registration (9:30am start)</td>
</tr>
<tr>
<td>9:30am</td>
<td>Welcome (9:30am-9:40am)</td>
</tr>
<tr>
<td>9:40am-10:00am</td>
<td>Introduction to Principals Retreat</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Key Challenges &amp; Opportunities</td>
</tr>
<tr>
<td></td>
<td>SCA (Vic) newly appointed President</td>
</tr>
<tr>
<td></td>
<td>• Will provide an outline of key challenges facing the strata industry. And share</td>
</tr>
<tr>
<td></td>
<td>with you the three most recurrent areas in which you, our Members, identify as</td>
</tr>
<tr>
<td></td>
<td>your needs that require support.</td>
</tr>
<tr>
<td>10:30am – 11:00am</td>
<td>A Vision for the Future</td>
</tr>
<tr>
<td></td>
<td>Alan Ferre, State Manager, CHU</td>
</tr>
<tr>
<td></td>
<td>• Takes these challenges one step further and fashions an industry vision for you,</td>
</tr>
<tr>
<td></td>
<td>for us, for our industry.</td>
</tr>
<tr>
<td>11:00am – 11:30am</td>
<td>Morning Tea Networking Opportunity</td>
</tr>
<tr>
<td>11:30am – 1:00pm</td>
<td>Your Vision for the Future</td>
</tr>
<tr>
<td></td>
<td>Group Participation - including workshop and targeted discussions</td>
</tr>
<tr>
<td></td>
<td>• Where does this take you? And how are you tackling, with a view to overcome,</td>
</tr>
<tr>
<td></td>
<td>the challenges highlighted.</td>
</tr>
<tr>
<td>1:00pm – 2:00pm</td>
<td>Lunch Networking Opportunity</td>
</tr>
<tr>
<td>2:00pm – 3:00pm</td>
<td>Focussed Views &amp; Visions</td>
</tr>
<tr>
<td></td>
<td>Panel Discussions</td>
</tr>
<tr>
<td></td>
<td>• This interview style session will enable a closer analysis of the three key</td>
</tr>
<tr>
<td></td>
<td>areas identified, and assist generate new perspectives and possibilities.</td>
</tr>
<tr>
<td>3:00pm – 3:30pm</td>
<td>Harnessing the Challenges &amp; Opportunities</td>
</tr>
<tr>
<td></td>
<td>Group Participation – workshop</td>
</tr>
<tr>
<td></td>
<td>• Develop workable strategies to turn challenges identified throughout the day</td>
</tr>
<tr>
<td></td>
<td>into opportunities you can harness and implement in real time.</td>
</tr>
<tr>
<td>3:30pm – 4:00pm</td>
<td>Afternoon Tea Networking Opportunity</td>
</tr>
<tr>
<td>4:00pm – 4:20pm</td>
<td>Recognising your Strategic Advantage</td>
</tr>
<tr>
<td></td>
<td>• Time to make decisions and endorse strategies to take back to your business.</td>
</tr>
<tr>
<td>4:20pm – 4:25pm</td>
<td>Overview of Day 2</td>
</tr>
<tr>
<td>4:25pm – 4:30pm</td>
<td>Closing Address</td>
</tr>
</tbody>
</table>

**Evening Networking**

The day’s conversation doesn’t have to stop at the close of the facilitated discussions. Here’s another perfect opportunity to continue the conversation or start new ones with one or more of your peers at the evening dinner.

**Venue:** Romano’s Italian Restaurant  
**Time:** 6:30pm  
**Dress Code:** Smart Casual (no denim please)
# Program Outline

## 24 October 2015

**Venue:** Endeavour Room, Catseye Beach

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Registration</strong></td>
<td>(9:15am arrival for 9:30am start)</td>
</tr>
<tr>
<td><strong>Welcome</strong></td>
<td>(9:30am-9:35am)</td>
</tr>
<tr>
<td><strong>Rob Beck</strong></td>
<td>General Manager, SCA (Vic)</td>
</tr>
<tr>
<td><strong>Introduction to Principals Retreat Day 2</strong></td>
<td>(9:35am-10:00am)</td>
</tr>
<tr>
<td><strong>Jodie Willmer</strong></td>
<td>Facilitator, Conscious Governance</td>
</tr>
<tr>
<td><strong>Thinking Strategic – Intentionally</strong></td>
<td>(10:00am – 11:00am)</td>
</tr>
<tr>
<td><strong>Keynote Presentation:</strong> Jodie Willmer, Conscious Governance</td>
<td>Jodie will deliver a keynote speech on strategic thinking relevant to the role of the OC Manager and define strategic thinking, against, operational decision making. Jodie will introduce you to a new and powerful mindset of being intentionally strategic.</td>
</tr>
<tr>
<td><strong>Morning Tea Networking Opportunity</strong></td>
<td>(11:00am – 11:30am)</td>
</tr>
</tbody>
</table>
| **Strategic Planning – In Action** | Group Participation – Including workshop  
- Enact your newly understood strategic planning methodology with the support of smaller group activities. Be guided as you internalise your new found skillset, and be in a position to use it and act with confidence immediately upon return to your office. |
| **Strategic Planning – In Action (cont.)** | (12:30pm – 1:00pm)                                                                                     |
| **Group Participation continued – General discussions** |  
- Opportunity to express your ideas, receive valuable feedback and learn from the wisdom of the collective experience in the room. |
| **Lunch Networking Opportunity** | (1:00pm – 2:00pm)                                                                                     |
| **Professionalism - Performance - Perception** | (2:00pm – 3:00pm)                                                                                     |
| **Group Participation** |  
- Advocacy of the profession, benefits to using an SCA (Vic) member, raising the bar, charging fees that reflect the value of professional services – SCA (Vic) continuously strives to achieve these long term goals with so much to be gained. In this session we seek your views and invite you to get involved and go beyond just participating in discussions. Help us set the direction, and be a part of, the solutions. Just how do we collectively create a strong, respected and highly visible professional brand. |
| **Afternoon Tea Networking Opportunity** | (3:00pm – 3:30pm)                                                                                     |
| **Creating a Culture of Continuous Improvement** | (3:30pm – 4:00pm)                                                                                     |
| **Group Participation** |  
- Be a part of facilitated discussions, to identify common roadblocks to continuous improvement and how to respond to them effectively, because it’s not simply a matter of getting it right the first time and setting your plan in stone. Learn how to set baselines and embrace gradual improvement over time. Acquire simple tools to measure and evaluate your progress, and understand why you should never underestimate the importance of cultural shifts and staff buy in from the outset. |
| **Key Learnings/Insights – Where to from here?** | (4:00pm – 4:20pm)                                                                                     |
| **Closing Address & Vote of Thanks** | (4:20pm – 4:30pm)                                                                                     |

**Evening Networking**

One more way to provide interaction and the ability to strengthen your connections amongst Members. Join us for dinner and accept the vote of thanks from your SCA (Vic) President on behalf of Council, SCA (Vic) and your facilitators Rob Nagy and Jodie Willmer for being a part of the CHU SCA (Vic) 2015 Principals Retreat.

**Venue:** The Outrigger Marquee  
**Time:** 6:30pm  
**Dress Code:** Neat Casual (Please dress appropriate for the weather, this is an outdoor event)
Time once again to congratulate yourself on your commitment and recognise what you’ve accomplished.

Diarise dedicated time to be spent ‘out of the office’, to enable you to follow up your desired actions and start implementing processes to share and achieve your new vision for your business.

And don’t forget also, to diarise catch ups with the new members of your expanding support group, one can never underestimate the benefits of talking!

*Depart the Island or remain for your extended stay and really have a break, you deserve it!*
Your Facilitators

Jodie Willmer
For the past 15 years Jodie has been facilitating Boards and CEO’s of Not for Profit organisations to be strategic, and achieve their vision, in a vastly changing world. She works with Boards and CEOs to help them devise and define their strategic direction; assisting them to conceive and develop short and long term strategies that achieve organisational agendas and goals. She also assists them to redefine and redirect culture, change management and organisational identity to focus on their mission, and operate from a place of strategic awareness and insight.

Jodie is passionate about governance practices, robust financial and risk management frameworks. She has vast experience at CEO level in delivering risk management and governance workshops for the Not For Profit sector.

Jodie is a warm and engaging conference keynote speaker and dynamic workshop/seminar facilitator. Bringing over twenty years of hands-on experience and delivers it in a down-to-earth style that speaks to everyone throughout an organisation. She leaves audiences inspired, with practical tools and tips that they can apply at work, at home, and in their communities.

Rob Nagy
Robert commenced his professional career in 1989 as a software developer and progressed through the technical ranks in a diverse range of roles including Business Analyst, Quality Assurance Manager, Trainer and Project Manager at organisations such as GE Capital, IBM, Telstra and French-owned aerospace company Thales.

In 2004, Robert took a departure from technical roles and commenced a career in software sales, quickly progressing to the role of Asia-Pacific Channel Manager for NASDAQ listed Embarcadero Technologies (now privately held). Robert honed his sales and account management skills over a four year period until late 2008 when he took a GFC-imposed sabbatical from being an employee and commenced working for himself as a business consultant.

During his time as a consultant Robert has worked with SME’s, Local Government and industry groups such as VECCI (on their e-Business readiness programme). Robert also led the way for an industry forum within the technology distribution channel where he enlisted the support of Sun Microsystems and industry luminary Mr. Mitch Kapor - founder of Lotus Development Corporation and the designer of Lotus 1-2-3 (the most ubiquitous spreadsheet software of the 1980’s).

Robert also assisted over 250 small business owners through his involvement in the New Enterprise Incentive Scheme at Swinburne University of Technology (TAFE Division) as a trainer, assessor and mentor.

Robert graduated in 1996 from Monash University with an Honours Degree in Information Systems and has also completed several certificates including a Certificate IV in Small Business Management and a Certificate IV in Training & Assessment. Robert also holds a qualification in Clinical Hypnotherapy which has helped him to understand human motivation and positively influence behaviour in professional contexts.
You must remember to:

- Book your flights and accommodation individually and organise a get away that’s perfect for you!

All flights are met by Hamilton Island coaches ready to transfer you to your accommodation at no additional charge.

Extend your stay
With such a perfect destination, there are so many reasons and benefits to do just this. You are certainly not bound by the dates of the Retreat.

Preferred Accommodation – offering SCA (Vic) discount prices at time of Retreat.

Reef View Hotel
Simply use Accommodation Booking Form and book direct with venue.
You can access this form via the SCA (Vic) website. www.vic.stratacommunity.org.au

Word of Warning: Time is limited. Rooms are reserved for SCA (Vic) delegates until 10th August 2015 only, or prior to this date if booked out sooner. Avoid disappointment, book now.

- Activities for Partners/Guests – 23 & 24 October 2015

Whilst you are busy working and networking, your partner/guest can engage in activities with other partner/guests of SCA (Vic) delegates. Activities include:

- Share a ‘get to know you’ coffee, beside the Pool in the Reef View Hotel at 11:00am 23 October; No charge
- The snap & drive buggy rally later that same day, 23 October; $45 per person
  (Please note this will not be an SCA (Vic) exclusive event, so please book with SCA (Vic) during the event registration process to secure your participation.)
- Afternoon Cocktail Class at the Hamilton Island Yacht Club, 24 October; $75 per person

Activities will run subject to numbers. Please indicate your preferences on the Registration Form.

Partners and/or guests of delegates are welcome to attend the networking opportunities and dinners that are open to delegates as part of the registration fee. Additional fees apply and must be included on and with the registration form attached.

- Additional Activities – book and pay direct with Hamilton Island.
  Visit the Hamilton Island website for the full array! www.hamiltonisland.com.au

- And a word of friendly advice if you are keen to take advantage of any of the treatments on offer at Spa Wumurdalyn – pre-book as soon as you can and avoid disappointment; don’t wait until you get there and quite possibly miss out.

Registrations Limited & Close 11 September 2015, or sooner if places fill first.
CHU
Strata Insurance

PLATINUM SPONSOR

GOLD SPONSORS

SILVER SPONSORS

BRONZE SPONSORS

SCA (VIC) WOULD LIKE TO ACKNOWLEDGE THE FOLLOWING SPONSORS FOR THEIR GENEROUS SUPPORT

Phone: (03) 9416 4688   www.vic.stratacommunity.org.au